Dr. Thomas E. Sawyer 3626 E. Little Cottonwood Lane Sandy, Utah 84092

May 1, 2017

Hon. David P. Ruschke Chief Judge, Patent Trial and Appeal Board P.O. Box 1450 Alexandria, VA 22313-1450

Re: Inter Partes Review Apple v Voip-Pal.com Inc, Case IPR2016-01198 Patent 9,179,005 B2; Case IPR2016-01201 Patent 8,542,815 B2

Dear Judge Ruschke,

My professional life has been an integration of government and private sector work. I have had the unique opportunity to serve as senior advisor to four U.S. Presidents, Nixon, Ford, Reagan, and Bush Senior. Past technical and managerial experience included serving as Chairman of the Board of Directors and CEO of Voip-Pal.com Inc., as well as Director of Special Operations (see attached resume).

Although I no longer have a formal role with Voip-Pal, I am a shareholder and as such, have become increasingly concerned about the prospects of Voip-Pal receiving a fair and impartial inter partes review (IPR) by the currently assigned USPTO panel of administrative law judges.

The applicable section if the U.S. Code 28 USC §455 provides, in part:

(a) Any justice, judge, or magistrate judge of the United States shall disqualify himself in any proceeding in which his impartiality might reasonably be questioned.

(b) He shall also disqualify himself in the following circumstances...

(2) Where in private practice he served as lawyer in the matter in controversy, or a lawyer with whom he previously practiced law served during such association as a lawyer concerning the matter, or the judge or such lawyer has been a material witness concerning it...

(4) He knows that he, individually or as a fiduciary, or his spouse or minor child residing in his household, has a financial interest in the subject matter in controversy or in a party to the proceeding, or any other interest that could be substantially affected by the outcome of the proceeding;

(5) He or his spouse, or a person within the third degree of relationship to either of them, or the spouse of such a person...

(iii) Is known by the judge to have an interest that could be substantially affected by the outcome of the proceeding;

(c) A judge should inform himself about his personal and fiduciary financial interests, and make a reasonable effort to inform himself about the personal financial interests of his spouse and minor children residing in his household....

(d) For the purposes of this section the following words or phrases shall have the meaning indicated...

(4) "financial interest" means ownership of a legal or equitable interest, however small, or a relationship as director, adviser, or other active participant in the affairs of a party.

The focus of the statute is not on whether there is actual bias, but on avoiding the potential for bias when "impartiality might reasonably be questioned." Consistent with that high standard, the "Judicial Conference (of the United States) policy now requires each court to enter judges' financial conflicts into a database that stores case information, including parties and attorneys. Judges, according to the policy, must provide the court with a list of their financial conflicts." (O'Brien, R., Weir, K., & Young, C. (2014, May 1). Revealed: Federal judges guilty of owning stock in corporations they ruled on. *Occupy.com.* Retrieved from http://www.occupy.com/article/revealed-federal-judges

If there is such a list for the Patent and Trademark Trial and Appeal Board, that information has not been shared. Further, in response to a request for such records in Re: USPTO FOIA Request re Leader Technologies, Inc. v. Facebook, Inc., U.S. Pat No. 7,139,761 and 3rd Reexam No. 951001,261, the United States Patent and Trademark Office of the General Counsel took the following position in an August 7, 2013 letter:

The financial disclosures are withheld in full pursuant to Exemption (b)(6) of the FOIA, which permits the withholding of "personnel and medical files and similar files the disclosure of which would constitute a clearly unwarranted invasion of personal privacy." 5 U.S.C. § 552(b)(6). (Retrieved from <u>https://www.fbcoverup.com/docs/library/2013-08-07-Patent-Office-FOIA-Response-REDACTED-CONFLICTS-LOGS-re-Leader-v-Facebook-F-13-00218-Aug-7-2013.pdf</u>)

As a consequence, it is impossible to get financial information about the three members of the panel in the current IRB, nor is it possible to request financial information concerning any potential bias in the administration of this judicial system, because Under Secretary of Commerce for Intellectual Property and Director of the United States Patent and Trademark Office, Michelle K. Lee, was not required to file any financial information at the time of her appointment, because the U.S. Senate had her answer a "Questionnaire for **Non-Judicial** Nominees."

(Retrieved from https://www.judiciary.senate.gov/imo/media/doc/Lee%20Questionnaire%20Final.pdf)

Based on information that is available, it can be determined that two of the assigned judges either represented Apple (the Petitioner) or worked in a law firm which has represented Apple in patent litigation. Judge Stacy Margolies represented Apple in a 2011 patent litigation case and Judge Barbara Benoit was a principal at Fish & Richardson, a law firm which has represented Apple in patent litigation, including a case before the Patent Trial and Appeal Board (PTAB). The third judge, Lynne Pettigrew, was employed by AT&T for a period of eight years. While AT&T is not directly related to the petitioner, they are a named party in a lawsuit filed by Voip-Pal pertaining to the patents currently being reviewed in the IPR. Thus it appears that each of the judges may

have a potential bias, but there is no way of ascertaining whether the problem is an appearance or a reality.

There is also a potential of bias on the part of the administrator, Under Secretary Lee, who, prior to becoming the Director of the USPTO, was Deputy General Counsel and Head of Patents and Patent Strategy for Google, which is also a defendant in the federal court action that is considering these patents. Given her position as the head of the USPTO, which now includes the judicial arm, the PTAB, I request that she be asked to provide the financial disclosures that are contemplated by 28 USC§455 and that she consider whether "[s]he, individually or as a fiduciary, or [her] spouse or minor child residing in h[er] household, has a financial interest in the subject matter in controversy or in a party to the proceeding, or any other interest that could be substantially affected by the outcome of the proceeding." For example, it seems likely that her long tenure at Google resulted in her owning a number of Google shares and/or options, which may create a circumstance where she should "disqualify h[er]self (acting as an administrator over a judicial system) in any proceeding in which h[er] impartiality might reasonably be questioned."

A further and more fundamental bias during her administration is suggested by the fact that the PTAB has invalidated a record number of patents, many of them developed by individuals or small American inventors. Each patent, prior to the PTAB invalidation, had been awarded after a careful review by patent examiners, who come from the same system with the same criteria as the PTAB judges. An indication of the "administrative headwind" that Director Lee's has created, was her recent statement, "Our stakeholders share my belief, and that of my USPTO colleagues, that there is a cost to society when this agency issues a patent that should not issue…" Are the "colleagues" and "stakeholders" the large Silicon Valley companies that have largely been the beneficiaries of the PTAB's decisions? Or just the members of the "death squad," a characterization embraced by former PTAB Chief Judge James Smith in a speech in which he described it as "unfortunate language," but in some ways it adequately described the mission Congress gave the board under the America Invents Act.

(Davis, R. (2014, August 14). PTAB's 'Death Squad' label not totally off-base, chief says. Retrieved from https://www.law360.com/articles/567550/ptab-s-death-squad-label-not-totally-off-base-chief-says)

The concerns about the "impartiality" of the process seem quite reasonable when considering the seemingly excessive rate of institution and cancellation by two of these judges, Barbara Benoit and Lynne Pettigrew. Both are among the judges with the highest institution rates at **89%** and **84%** respectively, and Judge Lynne Pettigrew has a cancellation rate of **97%**. (Graham, S. & Shuchman, L. (2015, Fall). The Brainy Bunch. *Intellectual Property: An ALM Supplement*, 6.

Retrieved from https://www.ropesgray.com/~/media/Files/articles/2015/September/20150911_PTAB_Reprint.ashx)

Those numbers are disconcerting in that each IPR involves one or more patents and raises the question whether any patent owner who has spent years conducting R&D and tens of thousands of dollars, if not millions, bringing their inventions and innovations to fruition will receive fair and impartial consideration; certainly not by a panel of judges who appear eager to cancel claims and patents which have been properly examined and thoroughly vetted and granted by competent USPTO examiners. Voip-Pal and other companies like it are generally funded by thousands of hard working and often small shareholders who deserve fair and impartial treatment. As a shareholder, I seek a fair review on the merits of each patent case. Your attention to this matter is greatly appreciated.

Personal Observation

Further substantiating the concerns are PTAB's own statistics. Since its formation in 2012, **69%** of trials resulted in all instituted claims being rendered un-patentable (an additional **15%** resulted in some instituted claims rendered un-patentable). A total of **84%** of trials resulted in the cancellation of claims.

By PTAB's own published numbers they are disallowing the vast majority of contested patents which had been properly and carefully reviewed by qualified and competent examiners. As the "death squad" nickname embraced by Judge Smith suggests, it seems the primary purpose of the PTAB is to cancel properly issued patents.

(Retrieved from https://www.uspto.gov/sites/default/files/documents/aia_statistics_january2017.pdf)

- It takes a company or an individual approximately 4 to 6 years for a patent to be allowed and issued by the USPTO, which can then be cancelled by the PTAB, an element within the USPTO. Is the USPTO telling the world it does not trust the diligent work of its own experienced, expert examiners?
- America was built upon individual's efforts that were encouraged and rewarded as a result of their scientific and technological achievements. The American economic engine is fueled by innovation which is being stifled by the USPTO's PTAB. In my opinion the USPTO/PTAB is discouraging inventors when they should be doing exactly the opposite.

A Legal and Moral Issue

The USPTO charges fees when an inventor applies for a patent. Years are spent in the process of responding to the examiner and following established Patent Office rules. A patent is allowed and issued only after a rigorous review that determines that it is **valid and non-obvious**, and does not infringe prior art of an issued patent.

(Davis, R. (2017, April 24) Fed. Circ. Reverses PTAB nix of Synopsys Circuit patent. *Law 360*. Retrieved from <u>https://www.law360.com/articles/916431/fed-circ-reverses-ptab-nix-of-synopsys-circuit-patent</u> Scheller, B.M. & Ferraro, V.M. (2017, April 25). Federal Circuit to PTAB: No short cuts allowed. *The National Law Review*. Retrieved from <u>http://www.natlawreview.com/article/federal-circuit-to-ptab-no-short-cuts-allowed</u>)

The same USPTO, through the PTAB process, has set up a different standard that has resulted in 84% of all patent prosecutions through the IPR procedure becoming disallowed and cancelled. Fees have been paid by the inventor to the same office for both the issuance and the cancellation of their patent. One side takes 4 to 6 years to issue a patent while the other side strikes down the same patent in one year or less. Both entities are part of the same government agency and yet each has its own set of rules which are contradictory. The question must be asked, "Does this process reflect the 'fundamental fairness' upon which our laws are based?"

An anticompetitive patent process that favors large politically powerful software and hardware companies, while excluding the small company or individual inventor, brooks the potential not only for a reduction in patent development, but long-term monopolistic practices that will thwart our national creativity and the strength of our economy which has thrived under free market and fair trading principles. The pushback is already gaining steam in the European Union, where several countries have filed or are considering suits against large American software companies. (Couturier, K. (2016, Dec. 20). How Europe is going after Apple, Google, and other U.S. tech giants. *New York Times.* Retrieved from https://www.nytimes.com/interactive/2015/04/13/technology/how-europe-is-going-after-us-

tech-giants.html; Manjoo, F. (2017, Jan. 4). Tech giants seem invincible. That worries lawmakers. New York Times. Retrieved from https://www.nytimes.com/2017/01/04/technology/techs-next-battle-the-frightful-five-vs-lawmakers.html)

In looking at the emerging practices of the USPTO/PTAB as anti-competitive, reconsider again the current cancellation rates of the PTAB judges that are canceling an average of 84% of issued claims, with some judges reaching as high as 97%. USPTO examiners are amongst the most highly skilled and competent in the entire world. The patents granted by such examiners should be looked at as a resource, not a problem. The PTAB has tarnished the USPTO's reputation for fairness and impartiality. Now, rather than being at the forefront of innovation and patent protection the United States has now fallen behind Australia, Canada, Europe and even China in terms of its patent protection and inventor friendly laws. (Quinn, G. & Brachmann, S. (2017, Feb. 2, 2017). Michelle Lee's views on patent quality out of touch with reality facing patent applicants. Retrieved from http://www.ipwatchdog.com/2017/02/02/michelle-lees-patent-quality-reality/id=77158/; Quinn, G. (2017, April 10). Michelle Lee launches PTAB initiative to 'shape and improve' IPR proceedings. Retrieved from http://www.ipwatchdog.com/2017/04/10/michelle-lee-ptab-initiative-ipr-proceedings/id=81932/)

It appears, based on the extremely high percentage of cancellations since the formation of the PTAB in 2012 that the IPR process was set up primarily to protect large companies which have deep pockets for lobbying. It seems that the IPR system favors two groups: patent infringers from Silicon Valley and the pharmaceutical industry.

The actions of the PTAB are signaling inventors and scientific and technological innovators that their lawfully allowed and issued patents have little or no value since they can so easily be cancelled. The USPTO seems to have forgotten why it was formed in the first place - patent protection for innovations. I can only conclude that the USPTO/PTAB is conducting a biased court process that favors influential infringers, which has no place in our democracy.

(See Attachment 1 for Related Issues of Concern)

Respectfully yours,

The Say

Dr. Thomas E. Sawyer

CC The President of the United States

Wilbur Ross, United States Secretary of Commerce

John Roberts, Chief Justice of the United States Supreme Court

Steven Mnuchin, United States Secretary of the Treasury

Honorable Sharon Prost, Chief Judge, United States Court of Appeal for the Federal Circuit

Honorable Gloria M. Navarro, Chief Judge, United States District Court, District of Nevada (Voip-Pal.com Inc. v. Apple Inc. Case No. 2:2016cv00260, Voip-Pal.com v. Twitter Inc., Case No. 2:2016cv02338, Voip-Pal.com Inc. v. Verizon Wireless Services LLC et al., case number 2:16-cv-00271)

Honorable Richard F. Boulware II, United States District Court, District of Nevada (Voip-Pal.com Inc. v. Apple Inc. Case No. 2:2016cv00260, Voip-Pal.com Inc. v.

Twitter Inc., Case No. 2:2016cv02338, Voip-Pal.com Inc. v. Verizon Wireless Services LLC et al., case number 2:16-cv-00271) Office of the Solicitor General of the United States Judge Barbara Benoit, PTAB Judge Lynne Pettigrew, PTAB Judge Stacy Margolies, PTAB Michelle Lee, USPTO US Senator Orrin Hatch, Utah US Senator Mike Lee, Utah US Senator Ed Markey, Massachusetts US Senator Mitch McConnell, Kentucky, Senate Majority Leader US Representative Paul Ryan, Wisconsin, Speaker of the House of Representatives Governor Gary Herbert, Utah Sean Reyes, Attorney General of the State of Utah Director Will Covey, USPTO Office of Enrollment and Discipline Patents Ombudsman Dr. Colin Tucker, Chairman of the Board, Voip-Pal.com Inc Multiple Media Outlets

Dr. Thomas E. Sawyer 3626 E. Little Cottonwood Lane Sandy, Utah 84092

June 21, 2017

The Honorable David P. Ruschke Chief Judge for the Patent Trial and Appeal Board Patent Trial and Appeal Board P.O. Box 1450 Alexandria, VA 22313-1450

Subject: Inter Partes Review Apple v Voip-Pal.com Inc Case IPR2016-01198 Patent 9,179,005 B2 Case IPR2016-01201 Patent 8,542,815 B2

Dear Judge Ruschke,

It has recently come to my attention that the original three judges assigned to hear IPR2016-01198, Patent 9,179,005 B2 and IPR2016-01201, Patent 8,542,815 B2 were removed from hearing these *Inter Partes* Reviews (IPR's). My research suggests that replacement of an entire panel of judges is almost unheard of in past Patent and Trademark Appeals Board (PTAB) practice, since such a change is likely to have impacts on all concerned. Presumably, there is something that all three have done, or have failed to do that is of sufficient warrant that it was necessary to replace all three in the middle of an IPR.

My understanding is that the principal actions that have been taken, to date by the removed panel of judges, are the institution of the two IPR's and the refusal to rehear the institution decisions. There may be things about the hearing that I don't understand, but the statistics released by the PTAB and other suggest that there is an overwhelming likelihood that a patent that has an IPR instituted will have some or all of its claims found to be un-patentable. Lee and Simpson in an article called "How Kill Rates are Affecting Patents" conclude, "Once the PTAB institutes a petition, the odds are overwhelmingly in favor of the petitioner. Of the 404 final

written decisions analyzed, 88 percent (356 of 404) resulted in at least one claim being invalidated. Importantly, this average remained steady between 2014 and 2015, providing petitioners with a reasonably high level of confidence that an IPR can and will weaken a challenged patent."

https://www.law360.com/articles/699860/ptab-kill-rates-how-iprs-are-affectingpatents, accessed June 18, 2017

The very high percentage of patents that are invalidated in the IPR system appears to be several times greater than the percentage of invalidation for a similar patent through the federal court system. In "IPR Statistics Revisited, Yep it's a Killing Field" Samson Vermont does an "apples to apples" comparison of kill rate between sec.102 cases filed in the PTAB versus federal court and concluded that the federal courts for sec. 102 cases have an 18.7% kill rate, while the IPR kill rate for similar patents is 41.1%. <u>https://www.patentattorney.com/ipr-statistics-revisited-yep-its-a-patent-killing-field/</u> accessed June 19, 2017

If the problem, with the actions of the previous panel impacted the decision to institute the two IPR's or reject a rehearing of those decisions, it seems clear that putting a new panel in place will not have the same effect as rehearing the institution decision, since all instituted cases move forward with the strong assumption that some or all of the claims are invalid. If the previous panel acted inappropriately, it seems clear that the only way to make the patent owner even partially "whole" is to allow the new panel to reconsider the institution decision. It is a partial solution, because the new panel comes to the case with knowledge of the previous panel's decision and may be swayed to a decision that supports their colleagues.

If the problem was not the action of the previous panel, but an implied or actual conflict of interest, by the judges (such as past employment, financial impact of a decision, close personal relationship or some other conflict) such a conflict should have been identified by the judges and/or the petitioner's counsel:

<u>37 CFR 11.803(b)</u> provides that practitioners commit an ethical violation for failing to report APJs who have violated the applicable "rules of judicial conduct." § 11.803 reads:

"A practitioner who knows that a judge, hearing officer, administrative law judge, administrative patent judge, or administrative trademark judge has committed a violation of applicable rules of judicial conduct that raises a substantial question as to the individual's fitness for office shall inform the appropriate authority." If a violation that involves judicial misconduct has occurred, the applicable sanctions are contained in CFR <u>Title 37</u> > <u>Chapter I</u> > <u>Subchapter -</u> > <u>Part</u> <u>42</u> > Subpart A > Section 42.12

(b) Sanctions include entry of one or more of the following:

- (1) An order holding facts to have been established in the proceeding;
- (2) An order expunging or precluding a party from filing a paper;
- (3) An order precluding a party from presenting or contesting a particular issue;

(4) An order precluding a party from requesting, obtaining, or opposing discovery;

(5) An order excluding evidence;

- (6) An order providing for compensatory expenses, including attorney fees;
- (7) An order requiring terminal disclaimer of patent term; or
- (8) Judgment in the trial or dismissal of the petition

Of the available sanctions for bias or misconduct on the part of the previous panel, it appears that only a judgment in the patent owner's favor or a dismissal of the action would make the patent owner whole.

I appreciate your difficult position, but as a former CEO of VoIP-Pal I am concerned that any bias, conflict or other problem with the previous panel may not be addressed in a way that the company is made whole.

The. Samp

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Dr. Thomas E. Sawyer 3626 E. Little Cottonwood Lane Sandy, Utah 84092

July 11, 2017

The Honorable David P. Ruschke Chief Judge for the Patent Trial and Appeal Board Patent Trial and Appeal Board P.O. Box 1450 Alexandria, VA 22313-1450

Subject: Inter Partes Review Apple v. Voip-Pal.com Inc. Case IPR2016-01198 Patent 9,179,005 B2 and Case IPR2016-01201 Patent 8,542,815 B2

Dear Judge Ruschke,

I am disappointed that I have not received a response concerning my letter of June 21, 2017. I would be very grateful for an explanation for the replacement of all of the members of the panel designated to hear the two IPR's identified above.

In an attempt to try and understand the rationale for the removal of the judges, I have re-read CFR 11.803a – 11.804, USPTO Rules of Professional Conduct for Practitioners; 28 U.S.C. § 455, which deals with the disqualification of judges; and Rule 59 of the Federal Rules of Civil Procedure, which deals with the rationale for retrial in other federal courts and 37 CFR 42.12, that deals more generally with sanctions; to see if they would clarify the picture for me.

USPTO Rules of Professional Conduct

37 CFR 11.803(b) provides:

(a) A practitioner who knows that another practitioner has committed a violation of the USPTO Rules of Professional Conduct that raises a substantial question as to that practitioner's honesty, trustworthiness or fitness as a practitioner in other respects, shall inform the OED Director and any other appropriate professional authority.

(b) A practitioner who knows that a judge, hearing officer, administrative law judge, administrative patent judge, or administrative trademark judge has committed a violation of applicable rules of judicial conduct that raises a substantial question as to the individual's fitness for office shall inform the appropriate authority.

(c) The provisions of this section do not require disclosure of information otherwise protected by § 11.106 or information gained while participating in an approved lawyers assistance program.

Judicial Misconduct

28 U.S.C. §455 provides:

Any justice, judge, or magistrate judge of the United States shall disqualify himself in any proceeding in which his impartiality might reasonably be questioned.

(b) He shall also disqualify himself in the following circumstances:

(1) Where he has a personal bias or prejudice concerning a party, or personal knowledge of disputed evidentiary facts concerning the proceeding;

(2) Where in private practice he served as lawyer in the matter in controversy, or a lawyer with whom he previously practiced law served during such association as a lawyer concerning the matter, or the judge or such lawyer has been a material witness concerning it;

(3) Where he has served in governmental employment and in such capacity participated as counsel, adviser or material witness concerning the proceeding or expressed an opinion concerning the merits of the particular case in controversy;

(4) He knows that he, individually or as a fiduciary, or his spouse or minor child residing in his household, has a financial interest in the subject matter in controversy or in a party to the proceeding, or any other interest that could be substantially affected by the outcome of the proceeding;

(5) He or his spouse, or a person within the third degree of relationship to either of them, or the spouse of such a person:

(i) Is a party to the proceeding, or an officer, director, or trustee of a party.

Analogous Processes for Retrial

Federal Code of Civil Procedure Rule 59

(a) In General.

(1) Grounds for New Trial. The court may, on motion, grant a new trial on all or some of the issues—and to any party—as follows:

(A) after a jury trial, for any reason for which a new trial has heretofore been granted in an action at law in federal court; or

Sanctions

37 CFR § 42.12

If a violation that involves judicial misconduct has occurred, the applicable sanctions are contained in CFR Title 37 > Chapter I > Subchapter - > Part42 > Subpart A > Section 42.12 "A practitioner who knows that a judge, hearing officer, administrative law judge,

administrative patent judge, or administrative trademark judge has committed a violation of applicable rules of judicial conduct that raises a substantial question as to the individual's fitness for office shall inform the appropriate authority."

(This section appears to contemplate a USPTO definition of judicial misconduct that doesn't appear in the same area of the Code.)

(b) Sanctions include entry of one or more of the following:

- (1) An order holding facts to have been established in the proceeding;
- (2) An order expunging or precluding a party from filing a paper;
- (3) An order precluding a party from presenting or contesting a particular issue;
- (4) An order precluding a party from requesting, obtaining, or opposing discovery;
- (5) An order excluding evidence;
- (6) An order providing for compensatory expenses, including attorney fees;
- (7) An order requiring terminal disclaimer of patent term; or judgment in the trial or dismissal of the petition.

Assumptions and Conclusions

My assumptions, after reviewing the quoted sections, are that:

1. The replacement was made to avoid any perception of bias based on undisclosed prior relationships of any of the panel members and the Petitioner or some other circumstance that might appear to be prejudicial to the administration of justice. If this was indeed the reason, then the solution does not resolve the problem. The replacement of the judges, while leaving the IPR's instated, removes the cause, but not the consequence.

2. It is common practice in other federal judicial settings to set aside the original outcome and try the case again to ensure that decision, which may have been based upon bias, can be tried again in an unbiased setting. Such an outcome would be particularly appropriate in this setting, since the statistics released by the PTAB and others suggest that there is an overwhelming likelihood that a patent that has an IPR instituted will have some or all of its claims found to be un-patentable. Lee and Simpson, in an article called *How Kill Rates are Affecting Patents* conclude, "Once the PTAB institutes a petition, the odds are overwhelmingly in favor of the petitioner. Of the 404 final written decisions analyzed (that had been made at the time of the article), 88 percent (356 of 404) resulted in at least one claim being invalidated. Importantly, this average remained steady between 2014 and 2015, providing petitioners with a reasonably high level of confidence that an IPR can and will weaken a challenged patent." [https://www.law360.com/articles/699860/ptab-kill-rates-how-iprs-are-affecting-patents accessed June 18, 2017]

The very high percentage of patents that are invalidated in the IPR system appears to be several times greater than the percentage of invalidation for a similar patent through the federal court system. In *IPR Statistics Revisited, Yep it's a Killing Field*, Samson Vermont does an "apples to apples" comparison of kill rate between section 102 cases filed in the PTAB versus federal court and concluded that the federal courts for section 102 cases have an 18.7% kill rate, while the PTAB/IPR kill rate for similar patents is 41.1%. [https://www.patentattorney.com/ipr-statistics-revisited-yep-its-a-patent-killing-field/ accessed June 19. 2017]

Of the available sanctions for bias or misconduct on the part of the previous panel, it appears that only a judgment in the patent owner's favor or a dismissal of the action would make the patent owner whole.

I appreciate your difficult position, but as a former CEO of VoIP-Pal I am concerned that any bias, conflict or other problem with the previous panel may not be addressed in a way that the company is made whole.

Respectfully Yours,

Dr. Thomas E. Sawyer

CC

Donald J. Trump, President of the United States Wilbur Ross, US Secretary of Commerce Steven Mnuchin, US Secretary of the Treasury Dr. Ben Carson, US Secretary Housing and Urban Development US Senator Orrin Hatch, Utah US Senator Mike Lee, Utah US Senator Ed Markey, Massachusetts US Senator Mitch McConnell, Kentucky, Senate Majority Leader US Senator Chuck Schumer, New York, Senate Minority Leader US Senator Marco Rubio, FL US Senator Jeff Flake, Arizona US Chuck Senator Grassley, Iowa US Senator Patrick Leahy, Vermont US Senator Chris Coons, Delaware US Senator Tom Cotton, Arkansas US Senator Dick Durbin, Illinois US Senator Mazie Hirono, Hawaii US Representative Paul Ryan, Wisconsin, Speaker of the House of Representatives US Representative Mia Love, Utah US Representative Nancy Pelosi, California, Minority Leader of the House of Representatives Governor Gary Herbert, Utah

The Honorable John Roberts, Chief Justice of the Supreme Court of the United States The Honorable Clarence Thomas, Associate Justice of the Supreme Court of the United States The Honorable Anthony Kennedy, Associate Justice of the Supreme Court of the United States The Honorable Ruth Bader Ginsberg, Associate Justice of the Supreme Court of the United States The Honorable Stephen Breyer, Associate Justice of the Supreme Court of the United States The Honorable Samuel Alito, Associate Justice of the Supreme Court of the United States The Honorable Elena Kagan, Associate Justice of the Supreme Court of the United States The Honorable Sonia Sotomayor, Associate Justice of the Supreme Court of the United States The Honorable Neil Gorsuch, Associate Justice of the Supreme Court of the United States The Honorable Sharon Prost, Chief Judge, United States Court of Appeal for the Federal Circuit The Honorable Gloria M. Navarro, Chief Judge, US District Court, District of Nevada (Voip-Pal.com Inc. v. Apple Inc. Case No. 2:2016cv00260, Voip-Pal.com v. Twitter Inc., Case No. 2:2016cv02338, Voip-Pal.com Inc. v. Verizon Wireless Services LLC et al., case number 2:16-cv-00271) The Honorable Richard F. Boulware II, US District Court, District of Nevada (Voip-Pal.com Inc. v. Apple Inc. Case No. 2:2016cv00260, Voip-Pal.com Inc. v. Twitter Inc., Case No. 2:2016cv02338, Voip-Pal.com Inc. v. Verizon Wireless Services LLC et al., case number 2:16-cv-00271) Office of the Solicitor General of the United States Sean Reyes, Attorney General of the State of Utah Director Will Covey, USPTO Office of Enrollment and Discipline Patents Ombudsman Judge Josiah Cocks, PTAB Judge Jennifer Chagnon, PTAB Judge John Hudalla, PTAB Dr. Colin Tucker, Chairman of the Board, Voip-Pal.com Inc Multiple Media Outlets

CC's sent via Registered US Mail and email if available

Dr. Thomas E. Sawyer 3626 E. Little Cottonwood Lane Sandy, Utah 84092

July 27, 2017

The Honorable Wilbur Ross Secretary of the U.S. Department of Commerce 1401 Constitution Ave., NW Washington, D.C. 20230

The Honorable David P. Ruschke Chief Judge for the Patent Trial and Appeal Board Patent Trial and Appeal Board P.O. Box 1450 Alexandria, VA 22313-1450

Secretary Ross and Judge Ruschke,

I am a former officer and concerned shareholder of VoIP-Pal.com, Inc. (VoIP-Pal). I am writing to express my reservations about the failure of the present PTAB system to provide constitutional protections to patent holders.

I. Legal Background

Since a patent is "property" a patent should be protected by due process of law. The applicable portions of the Bill of Rights that provides that protect are the Fifth and Seventh Amendments.

The Fifth Amendment to the Constitution, in part, provides:

No person shall be... deprived of life, liberty, or property, without due process of law; nor shall private property be taken for public use, without just compensation.

The Seventh Amendment to the Constitution provides:

In Suits at common law, where the value in controversy shall exceed twenty dollars, the right of trial by jury shall be preserved, and no fact tried by a jury, shall be otherwise reexamined in any Court of the United States, than according to the rules of the common law. The America Invents Act (AIA) makes no provision for a "trial by jury" nor does it allow an appeal of a final written institution decision, which is the decision of greatest importance next to the granting of the patent itself.

Since nearly ninety percent of all patent petitions that are instituted by the PTAB result in the invalidation of one or more claims, the lack of *res judicata*, which precludes repeated litigation of issues and claims by a "real party in interest" or its "privy," would eliminate due process at a stage in the IPR process where it may matter most.

II. The History of the VolP-Pal Litigation in the PTAB

VoIP-Pal.com has had eight IPR petitions filed against it within the past 14 months, all against the same two patents. The first petition was filed by Unified Patents ("Unified"). Unified is a membership entity that represents itself as a proxy for many computer companies including, presumably, Apple Inc., and AT&T. Since the law requires that all parties filing a petition for an IPR either be parties of interest or their privies, VoIP-Pal can only assume by the fact that Unified's petition was considered by the PTAB meant that the PTAB panel determined the Unified filed as a privy for the real parties in interest, Apple and AT&T.

III. Real Parties in Interest and Privies

35 U.S.C. 312(a) and 35 U.S.C. 311, which govern the IPR petition process, state that a petition for an IPR must identify all real parties in interest, Unified Patents was allowed to file a petition for an *Inter Partes* review on behalf of an undisclosed membership. Issue and claim preclusion lie at the heart of *Res Judicata* since they serve to limit needless litigation and ensure that the holding has the intended effect on those parties that are actually legally involved. It ensures that members of an industry-focused entity cannot use that entity as a tool to allow members to conduct "practice" litigation through the entity's litigation before the company has to deal with any of the outcomes of the decision.

My specific concern is that the petition of Unified Patents, which holds its membership list to be a trade secret, forces the litigants in the present case to assume that Unified filed as a "privy" of Apple and AT&T and that such a role was identified by the PTAB panel, although there was no explicit finding to that effect. Consequently, the "real parties in interest" should be bound by the decisions made by the PTAB on the Unified petition.

In other federal courts, the interests of a broader group of similarly situated people or institutions, is facilitated through allowing such groups to file an *amicus curiae* brief with the court. In this way the broader policy issues may be addressed but an entity that is not a "real party in interest" is not allowed to hijack the process. If United Patents petitioners are allowed to file for IPR's, the PTAB may effectively eliminate the legal protections of "standing."

IV. Determination of the Elements Required for Unified to be a "Privy"

Since the only lawful basis that Unified could claim as a basis for jurisdiction in filing its petition is as a "privy" for the litigants, it is important to understand how the U.S. Supreme Court defines that role. In <u>Taylor v. Sturgell</u>, 553 U.S. 880 (2008). the D.C. Circuit identified a five-part test used by the Supreme Court to determine whether an individual was acting as a "privy" for another:

A nonparty may be bound by a judgment if there is both:

- 1. "Identity of interests"
- 2. "adequate representation" and

at least one of the three other factors:

- 3. "a close relationship between the present party and his putative representative,"
- 4. "substantial participation by the present party in the first case," or
- 5. "tactical maneuvering on the part of the present party to avoid preclusion by the prior judgment."

The "identity of interest" and anyone of the last three factors should be cause for concern, since all of them would appear to create a "cabal" that could undermine the purposes of the patent process.

V. Consequences of Unified's Petition not being Instituted

Unified's petition was not instituted. Under the doctrines of issue and claim preclusion under *res judicata*, the decision by the PTAB not to institute would have precluded any companies for which it was acting as "privy" from filling on those issues again.

Unified's petition sought to invalidate claims 1, 2, 7, 27, 28, 29, 34, 54, 72, 73, 74, 92, 93 and 111 of the '815 patent. The need to avoid repetitive litigation, both for judicial economy and fundamental fairness to the litigants, is clearly evident as you review the seven petitions subsequently filed by Apple and AT&T, all of which involved the same claims challenged in the Unified petition of VoIP-Pal Patent 8,542,815 ("815"), IPR2016-01082, and/or analogous claims in the continuation patent, 9,179,005 ('005). Based upon those facts, all of the petitions filed in this case subsequent to Unified, are precluded by the decision in Unified.

VI. Possible Anti-Competitive Relationship between Unified, AT&T and Apple

I have a further concern about the relationship between Unified, Apple and AT&T:

Unified, as a business organization that appears to serve as a "trust" and claims to act on behalf of unidentified member corporations, may also involve violation of anti-trust laws. If an interested entity that is not directly involved in the immediate question before the court is allowed to drive the IPR process without identifying the business entities that it represents, such actions may conflict with the Sherman Act which outlaws unreasonable "contract(s), <u>combination(s)</u>, or conspirac(ies) in restraint of trade," and any "monopolization, <u>attempted monopolization</u>, or conspiracy or <u>combination to monopolize</u>." Unified Patents' position, as an entity driven by the interests of a limited group of undivulged members, might be seen as an "arrangement among competing individuals or businesses to fix prices, divide markets, or rig bids, involving "unfair methods of competition" and "unfair or deceptive acts or practices" which would violate the Clayton Act.

VII. Other nations have revised their laws to protect inventors

While our country prides itself on the fairness of its legal systems, the use of proxies in the IPR review process would not be tolerated under the more progressive patent laws of other countries. For example, while China was one of the last countries to offer meaningful patent protection to its inventors, it has recently recognized the value of the intellectual property of its inventors. That protection is reflected in its patent laws.

Erick Robinson analyzed the difference between the U.S. patent policy on allowing non-parties in interest (such as Unified Patents) to file for *Inter Partes* Review and the new patent policy in China in an article published on April 26, 2017:

China, unlike America, has made innovation a top priority. China's government has also, over the last few years, created the best patent enforcement environment in the world. Unlike the U.S., that makes decisions based on the next fiscal quarter, the Chinese government plays a long game. They make plans of 5, 10, and 25 years. For instance, while China's economic growth has "slowed" (the quotation marks are because the United States would be euphoric with half of China's 6.5% growth), this is because such a lull is a natural consequence of a shift from a manufacturing-based to an innovation- and consumer-based economy.

Because China thinks long-term, its government will be very unlikely to accept attacks on patents by proxy – especially by a foreign company such as Unified. First, patents are essential to China's growth as a technology powerhouse. Chinese companies are no longer the copycat wannabes of yesteryear.

They are leading the world in many areas of technology. Not only are they now directly competing with foreign companies, they are beating their foreign competitors. Huawei, ZTE, Alibaba, Baidu, Tencent, Xiaomi, Oppo, Vivo, Haier, and many others are not just more efficient, they are better. These new hometown heroes need patent protection, as do the next generation of Chinese innovators yet to be created. The Chinese government is not going to be happy if a foreign Troll of Trolls (Unified Patents) comes in to kill patents on behalf of American companies. http://www.ipwatchdog.com/2017/04/26/unified-patents-model-would-not-work-in-china/id=82399/ (accessed 07/22, 2017)

The PTAB/IPR system appears to have been has been hijacked by the powerful Silicon Valley Companies that often are infringers seeking to avoid payment for licenses. The technology financial lobby has donated hundreds of millions of dollars to politicians. either directly or funneled through their foundations, presumably to secure some influence with the political process. I am asking you to give serious consideration to the legal flaws of the IPR process that fail to protect our laws and the constitutional rights of patent holders.

VIII The PTAB/ IPR rules have been applied in ways that:

- 1. Permit companies like Unified Patents, which have no legal standing, to file IPR petitions. This is an anti-competitive and anti-trust practice.
- 2. Allow infringers to file multiple IPR petitions on the same patent. How is a small inventor or company expected to bear the crippling financial burden of defending themselves against a myriad of IPR's? As mentioned previously, the PTAB has become the "killing fields' of patents.
- 3. Provide a venue to take away the property rights of patent owners by the canceling of patent claims without a jury.
- 4. Create a system that does not provide an appeals process for institution decisions.
- 5. Permit judges to rule on cases in spite of having clear conflicts of interest.

There have been a total of eight IPR petitions filed against Voip-Pal, on the same two of their patents. All of the claims and issues in each of the petitions are precluded by the decision not to institute the Unified Patents petition. The replacement of the original judges alone, does not make Voip-Pal whole. In order for the required due process to be followed, the PTAB must dismiss the two Apple petitions that have been instituted and a make a decision not to institute the five pending petitions

"America the free", is the land of opportunity and justice. The world looks up to our great nation. We cannot afford the present PTAB/IPR system to undermine our position in the world. The deficiencies in the present system demand that the process be restructured consistent with the mandates of The Constitution. I hope that you will personally follow up on this serious matter.

Sincerely, This E Samp

Dr. Thomas E. Sawyer

CC

Donald J. Trump, President of the United States Wilbur Ross, US Secretary of Commerce Steven Mnuchin, US Secretary of the Treasury Dr. Ben Carson, US Secretary Housing and Urban Development US Senator Orrin Hatch, Utah US Senator Mike Lee, Utah US Senator Ed Markey, Massachusetts US Senator Mitch McConnell, Kentucky, Senate Majority Leader US Senator Chuck Schumer, New York, Senate Minority Leader US Senator Marco Rubio, FL US Senator Jeff Flake, Arizona US Chuck Senator Grassley, Iowa US Senator Patrick Leahy, Vermont US Senator Chris Coons, Delaware US Senator Tom Cotton, Arkansas US Senator Dick Durbin, Illinois US Senator Mazie Hirono, Hawaii US Representative Paul Ryan, Wisconsin, Speaker of the House of Representatives US Representative Mia Love, Utah US Representative Nancy Pelosi Governor Gary Herbert, Utah The Honorable John Roberts, Chief Justice of the Supreme Court of the United States The Honorable Clarence Thomas, Associate Justice of the Supreme Court of the United States The Honorable Anthony Kennedy, Associate Justice of the Supreme Court of the United States The Honorable Ruth Bader Ginsberg, Associate Justice of the Supreme Court of the United States The Honorable Stephen Breyer, Associate Justice of the Supreme Court of the United States The Honorable Samuel Alito, Associate Justice of the Supreme Court of the United States The Honorable Elena Kagan, Associate Justice of the Supreme Court of the United States The Honorable Sonia Sotomayor, Associate Justice of the Supreme Court of the United States The Honorable Neil Gorsuch, Associate Justice of the Supreme Court of the United States The Honorable Sharon Prost, Chief Judge, United States Court of Appeal for the Federal Circuit Honorable Gloria M. Navarro, Chief Judge, US District Court, District of Nevada (Voip-Pal.com Inc. v. Apple Inc. Case No. 2:2016cv00260, Voip-Pal.com v. Twitter Inc., Case No. 2:2016cv02338, Voip-Pal.com Inc. v. Verizon Wireless Services LLC et al., case number 2:16-cv-00271) Honorable Richard F. Boulware II, US District Court, District of Nevada (Voip-Pal.com Inc. v. Apple Inc. Case No. 2:2016cv00260, Voip-Pal.com Inc. v. Twitter Inc., Case No. 2:2016cv02338, Voip-Pal.com Inc. v. Verizon Wireless Services LLC et al., case number 2:16-cv-00271) Office of the Solicitor General of the United States Sean Reyes, Attorney General of the State of Utal1 USPTO Office of Enrollment and Discipline Patent Office of the Ombudsman David P. Ruschke Chief Judge for the Patent Trial and Appeal Board Dr. Colin Tucker, Chairman of the Board, Voip-Pal.com Inc Multiple Media Outlets

CC's sent via Sent via Registered US Mail and email when available

Dr. Thomas E. Sawyer 3626 E. Little Cottonwood Lane Sandy, Utah 84092

August 31, 2017

The Honorable Wilbur Ross Secretary of the U.S. Department of Commerce 1401 Constitution Ave., NW Washington, D.C. 20230

Dear Secretary Ross,

Having served four past U.S. presidents, I have great respect for the challenges entrusted to your office. I am writing to express my concern over the current patent process, which has been reflected in the news coverage recently showing inventors burning their patents in the street. (Brachmann, S. & Quinn, G. (2017, Aug 11). US Inventor sets patents on fire as part of PTAB protest at USPTO. *IPWatchdog*. Retrieved from http://www.ipwatchdog.com/2017/08/11/us-inventor-patents-on-fire-ptab-protest-uspto/id=86757/, and BBC.com (Producer). (2017, Aug 12). Why America's inventors are burning patents [Video file]. Retrieved from http://www.bbc.com/news/av/world-us-canada-40907634/america-s-inventors-vent-over-patent-infringement)

As a shareholder and former Chief Executive Officer of Voip-Pal.com, which has had eight *Inter Partes* Reviews filed against the same two patents (all concerning the same basic issues), I find such "gang tackling" (which by law the director of the USPTO can correct) is one of many things that currently undermine the confidence of the American people and the rest of the world in the U.S. patent system.

Recently, some very disturbing revelations have come to light during oral arguments before a panel of appellate court judges in the case of Yissum Research Development Co. v. Sony Corp. (Fed. Cir. 2015). By its own admission, the USPTO has revealed that its Director at the time, Michelle Lee, was apparently able to assign panels to IPRs based upon her bias. The Director and her inner circle would predetermine the outcomes of IPR cases before they were decided by a three-judge panel. While the issue in this particular case dealt specifically with joinder, the fact remains the Director used her power to manipulate panels in order to achieve her desired outcome. During Michelle Lee's tenure at the USPTO, she seemed never willing to assist the patent owner, not wanting to "place her finger on the scale." However, it seems she had no problem placing her "finger on the scale" by changing the judges when it was seemingly benefiting a patent infringer.

It is obvious from the testimony depicted below, that no matter how strong the patent owner's case may have been, judges were apparently put in place to carry out the Director's policies of cancelling patent claims to satisfy her wishes. Webster's dictionary defines a "kangaroo court" as "a mock court in which the principles of law and justice are disregarded or perverted" or "a court

characterized by irresponsible, unauthorized, or irregular status or procedures." Both definitions appear to apply here.

It is difficult for me to believe this type of procedural manipulation exists in a U.S. court. I am baffled that such an apparent blatant abuse of our legal system is permitted within the USPTO. While arguing on behalf of the USPTO, attorney Scott Weidenfeller acknowledged that the Director, a non-judicial officer, would assert her administrative authority to replace judges, even after panels had been selected, to ensure her desired outcome. As Mr. Weidenfeller stated, this is viewed by the USPTO as a completely acceptable practice in order to enforce a clear bias against individual patent owners and inventors. Mr. Weidenfeller further confirmed the USPTO's belief that the circuit court has no authority over the PTAB's decision, when he said, "Our position is that this court lacks jurisdiction to review this decision at all."

I had to read the transcript multiple times to comprehend its significance. Even the judges asking the questions seemed perplexed by Mr. Weidenfeller's answers. This amazing revelation confirms that the PTAB, which operates as a non-Article III court, nonetheless makes decisions about property, is nothing more than a kangaroo court that operates at the whim of the Director.

Partial Transcript of Oral Arguments

Judge Taranto: And, anytime there has been a seeming other-outlier you've engaged the power to reconfigure the panel so as to get the result you want?

USPTO: Yes, your Honor.

Judge Taranto: And, you don't see a problem with that?

USPTO: Your Honor, the Director is trying to ensure that her policy position is being enforced by the panels.

Judge Taranto: The Director is not given adjudicatory authority, right, under § 6 of the statute that gives it to the Board?

USPTO: Right. To clarify, the Director is a member of the Board. But, your Honor is correct -

Judge Taranto: But after the panel is chosen, I'm not sure I see the authority there to engage in case specific re-adjudication from the Director after the panel has been selected.

USPTO: That's correct, once the panel has been set, it has the adjudicatory authority and the -

Judge Taranto: Until, in your view, it's reset by adding a few members who will come out the other way?

USPTO: That's correct, your Honor. We believe that's what Alappat holds.

(717 Madison Place: Oral Arguments and the Federal Circuit (n.d.). Selection process for assigning judges to expanded PTAB panels. Retrieved from http://www.717madisonplace.com/?p=9143)

In an August 27-28, 2017 updated entry from 717 Madison Place, *Selection process for assigning judges to expanded PTAB panels*, the Federal Circuit (WI-FI One v. Broadcom, Fed Cir. 2017) noted another occasion of "panel-stacking."

During that oral argument, Judge Wallach noted that on the list of "shenanigans" — see the Supreme Court's <u>Cuozzo</u> decision for more context on the "shenanigans" reference — was the Director appointing judges to come out the way that the Director wanted a case to be decided on re-hearing.

Judge Wallach: No, no, no . . . according to the Government, it's not individual panels —it's the Director. Because, on the list of shenanigans, the Director, if the Director doesn't like a decision, and someone seeks an expanded panel, can appoint judges who take a different position which is more in line with what the Director wants. So, in the long run, what you're really saying is, it's the Director who decides it, as opposed to this court.

Later in the oral argument, Judge Wallach would ask the attorney for the opposing side similar questions:

Judge Wallach: The situation I described to your esteemed colleague where in effect the Director puts his or her thumb on the outcome . . . shenanigan or not? It's within the written procedures.

Attorney: So, your hypothetical is the Director stacks the Board?

Judge Wallach: Yeah, more than a hypothetical, it happens all the time. It's a request for reconsideration with a larger panel.

Attorney: That's within the Director's authority. The make-up of the Board to review the petition is within the Director's authority. Whether that rises to the level of shenanigans or not

Judge Wallach: Aren't there fundamental rule of law questions there . . . basic things like predictability and uniformity and transparency of judgments and neutrality of decision makers? And don't we review that kind of thing?

The testimonies above appear to be clear admissions or recognition of a "rigged system" practice by the USPTO. Unfortunately, Michelle Lee's abrupt departure as Director has not yet resulted in any meaningful changes. In the case of my former company, Voip-Pal, three judges were suddenly removed and replaced with no explanations ever given. This action becomes quite troublesome in light of the testimonies given in the previously referenced cases.

If Director Lee and her inner circle have made this change to protect high-profile petitioners and to affect Voip-Pal's pending litigation vs. Apple, Verizon, AT&T and Twitter, then they are involved in anti-competitive practices that in the private sector might have constituted organized crime. Legal decisions must be totally impartial and nonbiased. Any hint of manipulation and or subjectivism within the system should result in the cancellation of all pending IPR petitions against Voip-Pal.

In practice, the PTAB/IPR process does not provide a trial on the merits or a fair procedure to determine the validity of a patent. Instead, this is a structure that appears to have been deliberately set up to satisfy the agenda of the Director of the USPTO, who, prior to her appointment, was the former Deputy General Counsel of Google, and their chief patent litigator.

Sadly, the PTAB/IPR, under its prior leadership, worked diligently to discredit issued patents approved by the USPTO's own examiners, who are among the most competent and qualified in the world. In doing so, Director Lee achieved her apparent goal of making issued patents worthless.

Since the PTAB conflict of interest rules are governed by the Department of Commerce's standards, rather than those employed in an Article III court, or those suggested by the Model Rule of Professional Conduct adopted by most states, it was impossible to determine how stock and/or stock options acquired during her tenure at Google might have influenced the "policy position" that she worked so hard to enforce. Given the potential for conflicts of interest or, at the very least, an appearance of impropriety, Director Lee should have been compelled to provide full financial disclosure of her personal and immediate family's stock and options holdings.

Given the continued effect of the "policy position" of Director Lee that favored the interests of large Silicon Valley technology companies at the expense of small intellectual property development firms, Voip-Pal and other inventors seem to have been "set up" in a system that cannot deliver fair and impartial decisions based on technical merits.

For example, in Voip-Pal's seven pending IPR's, since the petitioners are all large technology firms and Director Lee replaced the judges hearing the cases (presumably to further her "policy positions"), there appears to be little or no chance that the merits of their inventions will have any impact on the decision of the carefully selected and tutored panel.

The USPTO's own admissions about the manipulations of the IPR process have fundamentally damaged the credibility and integrity of this agency and its procedures. In light of these seemingly unfair/illegal acts, the only equitable and acceptable resolution would be an immediate dismissal of the seven pending IPR petitions against Voip-Pal, enabling them to enforce their issued patents.

Respectfully yours,

The E. Sang

Dr. Thomas E. Sawyer

Enclosure

CC: The President of the United States Honorable David P. Ruschke, Chief Judge for the Patent Trial and Appeal Board Joseph Matal, Acting Director of the USPTO

Honorable Jeff Sessions, Attorney General of the United States Christopher Wray, Director of the FBI John Roberts, Chief Justice of the United States Supreme Court Steven Mnuchin, United States Secretary of the Treasury Honorable Sharon Prost, Chief Judge, United States Court of Appeal for the Federal Circuit Honorable Timothy B. Dyk, United States Court of Appeal for the Federal Circuit Honorable Richard G. Taranto, United States Court of Appeals for the Federal Circuit Honorable Gloria M. Navarro, Chief Judge, United States District Court, District of Nevada (Voip-Pal.com Inc. v. Apple Inc. Case No. 2:2016cv00260, Voip-Pal.com v. Twitter Inc., Case No. 2:2016cv02338, Voip-Pal.com Inc. v. Verizon Wireless Services LLC et al., case number 2:16-cv-00271) Honorable Richard F. Boulware II, United States District Court, District of Nevada (Voip-Pal.com Inc. v. Apple Inc. Case No. 2:2016cv00260, Voip-Pal.com Inc. v. Twitter Inc., Case No. 2:2016cv02338, Voip-Pal.com Inc. v. Verizon Wireless Services LLC et al., case number 2:16-cv-00271) Andrei Iancu, Nominee, Director of the USPTO Judge Josiah Cocks, Patent Trial and Appeal Board Judge Jennifer Meyer Chagnon, Patent Trial and Appeal Board Judge John Hudalla, Patent Trial and Appeal Board Office of the Solicitor General of the United States US Senator Orrin Hatch, Utah US Senator Mike Lee, Utah US Senator Ed Markey, Massachusetts US Senator Mitch McConnell, Kentucky, Senate Majority Leader US Senator Chuck Schumer, New York, Senate Minority Leader US Senator Chuck Grassley, Iowa US Senator Marco Rubio, Florida US Senator Maria Cantwell, Washington US Senator Mike Crapo, Idaho US Senator James Risch, Idaho US Senator Jeff Flake. Arizona US Senator John McCain, Arizona US Senator Patrick Leahy, Vermont US Senator Chris Coons, Delaware US Senator Tom Cotton, Arkansas US Senator Dick Durbin. Illinois US Senator Mazie Hirono, Hawaii US Representative Paul Ryan, Wisconsin, Speaker of the House of Representatives US Representative Mia Love, Utah US Representative Nancy Pelosi, California Director Will Covey, USPTO Office of Enrollment and Discipline Patents Ombudsman Dr. Colin Tucker, Chairman of the Board, Voip-Pal.com Inc Multiple Media Outlets

Supplemental Issues Regarding Patents and the PTAB

Legal Concerns Regarding PTAB/IPR Procedures

- In theory, the IPR involves the same standard as the patent process; in practice, the IPR process invalidates more than 80% of the patents which were awarded after skilled examiners considered the claims unique and valid following multiple years of careful review.
- In Federal District court, an Article III court, a plaintiff may only sue once on any particular issue. By contrast, in the PTAB, a petitioner is permitted to sue as many times as they wish against a single patent. For example, Voip-Pal has had the same two patents challenged by IPR's, eight times. In the Federal District court, such behavior would constitute vexatious litigation and would result in dismissal of any complaints filed after the initial action.
- Infringers use the "broadest reasonable interpretation" standard, together with combinations of multiple patents and testimony of highly paid consultants to kill patents. Determining the "obviousness" of combinations of existing patents to disallow the claim in question is disingenuous.
- Extinguishing property rights by canceling the claims of a patent without an Article III jury trial would seem unconstitutional. The Supreme Court ruled as far back as 1898 that once granted, a patent is a private property right.

Recent Industry Commentary

In a recent article, Scott Eden observed, "Starting in the early 2000s, the rights and protections conferred by a U.S. patent have eroded to the point that they are weaker today than at any time since the Great Depression. A series of Supreme Court decisions and the [America Invents Act], the most important patent-reform legislation in sixty years, signed into law in 2011, have made it so. The stated purpose of the reform was to exterminate so-called patent trolls—those entities that own patents (sometimes many thousands of them) and engage in no business other than suing companies for patent infringement. The reforms have had their desired effect. It has become harder for trolls to sue. But they've made it harder for people with legitimate cases ...to sue, too. ¹

Greg Raleigh, a Stanford-educated engineer who came up with some of the key standards that make 4G networks possible, stated "<u>It has become questionable whether a small company or startup can protect an invention, especially if the invention turns out to be important." Some call it collateral damage. Others maintain it was the express purpose of the large corporations to harm</u>

¹ Eden, Scott, "How the U.S. Patent Office got so Screwed Up" Popular Mechanics, Jun 21, 2016.

inventors. But, in the end, the result is the same. The Davids have been handicapped in favor of the Goliaths.²

The IPR process deprives patent owners of property rights without the substantive and procedural protections of an Article III Court. The United States Supreme Court recently granted certiorari in *the Oil States vs. Greene's Energy Group, et al.* on the following question: Whether *inter partes* review – an adversarial process used by the Patent and Trademark Office (PTO) to analyze the validity of existing patents – violates the Constitution by extinguishing private property rights through a non-Article III forum without a jury.³

Supreme Court Decisions Intentionally, or Unintentionally, Favor the Patent Infringer

In a unanimous decision of the Court delivered by Justice Thomas the Supreme Court, *TC Heartland LLC v. Kraft Food Group Brands LLC*, reversed the Federal Circuit and ruled that $\underline{28}$ <u>U.S.C. 1400(b)</u> remains the only applicable patent venue statute for domestic patents. For the most part, this decision will require patent owners to sue those infringing their patents in a district court in the state where the infringer is incorporated.⁴

Cuozzo Speed Technologies, LLC v. Lee, the United States Supreme Court upheld the United States Patent Office's regulation requiring the Patent Trial and Appeal Board to apply the broadest reasonable interpretation (BRI) standard in IPR proceedings rather than the Plain and Ordinary Meaning standard used in Article III courts.⁵

Other differences between the two systems include:

- 1. Issued patents receive fundamentally different levels of deference in district court and PTAB proceedings. In district court, patents enjoy a statutory presumption of validity and challengers must prove each patent claim invalid by clear and convincing evidence—the highest burden of proof in U.S. civil litigation. But no such presumption of validity applies in PTAB proceedings. Petitioners need only establish unpatentability by a preponderance of the evidence—i.e., that the claims are more likely than not unpatentable. This is a significantly reduced burden of proof compared to litigation.
- 2. A subtle but important distinction also exists in standing requirements. As a jurisdictional prerequisite to initiating a civil action in federal district court, a party must have sufficient Article III standing. On the other hand, standing is not required for those who file IPR petitions with the board. In fact, any member of the public, other than the patent owner, may file a petition with the PTO to initiate an IPR.

² Quoted in Supra

³Gene Quinn, IP Watchdog, Jun. 6, 2017 "Supreme Court to decide if Inter Partes Review is Unconstitutional" http://www.ipwatchdog.com/2017/06/12/supreme-court-inter-partes-review-unconstitutional/id=84430/ ⁴Gene Quinn, IP Watchdog, May 22, 2017 "Industry reaction to SCOTUS patent venue decision in TC Heartland v. Kraft Food Group" http://www.ipwatchdog.com/2017/05/22/industry-reaction-scotus-patent-venue-decision-tcheartland-v-kraft-food-group/id=83518/

⁵ Cuozzo Speed Technologies, LLC v. Lee https://www.supremecourt.gov/opinions/15pdf/15-446_ihdk.pdf

The IPR petition, however, must identify the real party in interest, which is not required for district court plaintiffs. In addition, though anyone can initiate an IPR, a party must have standing to appeal an adverse decision to the U.S. Court of Appeals for the Federal Circuit. For public interest groups and others who may have difficulty establishing a potential injury from the decision on patentability, they may be able to institute an IPR but not appeal any loss.

- 3. District court litigants deal with a set of patent claims that cannot change, as no procedure exists to modify claims. They also have procedures for Summary Judgment, broad discovery and extended hearings, compared to the typical two hour IPR trial.
- 4. Both PTAB decisions and district court judgments may be appealed directly to the U.S. Court of Appeals for the Federal Circuit, but the standards of review are somewhat different. A district court's factual findings are reviewed for clear error whereas the Federal Circuit reviews the Board's factual findings for substantial evidence. Legal issues are reviewed under the same de novo standard. Litigants should keep in mind that, historically, the affirmance rate of Board decisions by the Federal Court of Appeals is quite high (about 80%), perhaps owing in part to the more deferential 'substantial evidence' standard of review. ⁶

⁶ Adapted from: Flibbert, Michael J., Queler, Maureen D 5 Distinctions Between IPRs and District Court Patent Litigation, Corporate Counsel. December 16, 2015. Accessed 8/14/17,

http://www.finnegan.com/resources/articles/articlesdetail.aspx?news=64c22ef3-9abe-4637-a445-c75c56892eb1

Dr. Thomas E. Sawyer 3626 E. Little Cottonwood Lane Sandy, Utah 84092

October 23, 2017

The Honorable David P. Ruschke Chief Judge for the Patent Trial and Appeal Board Patent Trial and Appeal Board P.O. Box 1450 Alexandria, VA 22313-1450

Joseph Matal Acting Director of the USPTO P.O. Box 1450 Alexandria, VA 22313-1450

Dear Judge Ruschke and Mr. Matal,

Having dedicated much of my life to public service, including having had the honor to serve four US presidential administrations, I well understand the difficulties you each face on a daily basis. As public servants, we have the utmost responsibility to preserve our shared values and protect America's position of prominence in the world. The world has always looked up to the United States as a symbol of freedom, democracy, and justice.

As the media has extensively reported, the passage of the America Invents Act, which brought about the PTAB and the IPR, was the direct result of years of aggressive lobbying and large financial contributions to politicians by the Silicon Valley and pharmaceutical industry. I am disturbed that large private corporations may have exercised undue influence on an agency which was intended to stimulate and protect the inventive process.

Over the last several months, I have participated in a series of meetings and consultations with attorneys for Voip-Pal, a software development company for which I served as CEO for several years, and for which I continue to serve as an adviser. Their perceptions suggest very serious concerns that the Patent Trial and Appeals Board (PTAB) and implementation of the *Inter Partes* Review (IPR) process have deviated far from the initial purposes of the America Invents Act. The shared perception of the attorneys was that the administration of the process has included practices leading to results that are inequitably administered and anticompetitive.

However, before sharing my concerns, I wish to express thanks for the conscientious and capable Patent Examiners with whom the Voip-Pal engineers have had the opportunity to work. They have reported that the examiners have been skillful and unbiased. Given this very positive experience, I am frustrated to have to share my concerns about some most unfortunate matters concerning the Patent Trial and Appeals Board.

I am aware that the United States Supreme Court has recently granted a Writ of Certiorari in the *Oil States Energy Services LLC v. Greene's Energy Group, LLC*, which challenges the constitutionality of the PTAB and its IPR process. As those issues are before the Supreme Court, I will not share the concerns that I heard that are fundamentally constitutional in nature, but there are additional concerns, some of which may impact constitutional issues, but which were primarily discussed in the context of possible civil litigation against the USPTO and the individual administrators and judges who have **allegedly engaged in behavior that may support a civil Racketeering Influenced and Corrupt Organizations Act (RICO) action.**

I sincerely hope that these concerns are ill-founded, as I believe that perceptions of collusion and misrepresentation would greatly weaken the trust of our citizens and harm the image of the United States in the eyes of the world. My hope is that this letter will provide you notice of their concerns and prompt a discussion that will lead to a satisfactory resolution for all parties. (So that my letter would be clear, I asked my legal colleagues to identify the sections of the law that they feel have been offended by the current implementation of the PTAB.)

I. Racketeering Influenced and Corrupt Organizations Act (RICO)

a. The first concern they shared with me involved actions that appear to violate the Racketeering Influenced and Corrupt Organizations Act (RICO). Racketeering is defined in U.S. Code > Title 18 > Part I > Chapter 95 > § 1951 as:

(a) <u>Whoever in any way or degree obstructs, delays, or affects commerce or the</u> <u>movement of any article or commodity in commerce</u>, by robbery or <u>extortion</u> or attempts or conspires so to do, or commits or threatens physical violence to any person or property in furtherance of a plan or purpose to do anything in violation of this section shall be fined under this title or imprisoned not more than twenty years, or both. [Emphasis added.]

- (b) As used in this section—
 - (1) ...
 - (2) The term "extortion" means the obtaining of property from another, with his consent, induced by wrongful use of actual or threatened force, violence, or fear, or <u>under color of official right</u>. [Emphasis added.]
 - (3) The term "<u>commerce</u>" means commerce within the District of Columbia, or any Territory or Possession of the United States; all commerce between any point in a State [Emphasis added.]
- b. The attorneys explained that any criminal action against any of the involved parties could only be initiated by federal police authorities. However, they indicated that 18 U.S.C. § 1964(c) allows civil suits for:

Any person injured in <u>his business or property</u> by reason of a violation of section 1962 of this chapter may sue therefor in any appropriate United States district court and shall recover threefold the damages he sustains and the cost of the suit, including a reasonable attorney's fee... [emphasis added].

- c. The basis for such civil suit could involve:
 - i. Wrongly invalidating patents is anti-competitive and restrains trade, since patents that are invalidated may no longer be used in commerce. Consequently, the PTAB "obstructs, delays, or affects commerce or the movement of any article or commodity in commerce."
 - ii. Extortion is defined as "obtaining of property ... under color of official right."¹ The wrongful invalidation of patents occurs "under color of official right." Therefor the process of having an inventor pay for filing, searching, examination, and issuing fees, and then having the benefit of any of those fees taken away by the same agency invalidating the patent constitutes "obtain[ing] of property under color of official right."

An additional claim might involve fraudulent misrepresentation due to the <u>illusory benefit received from the fees</u> charged to the patent holder by the (USPTO) for filing, examining, and issuing the patent. This same agency then charges additional fees for institution of IPR, which in most cases, results in the cancellation of the originally issued claims from the same agency.

- d. In that regard, several attorneys referred, with approbation, to a statement by Randall Rader, then Chief Judge of the Federal Circuit Court, who presciently described the current USPTO in a 2013 address to the American Intellectual Property Law Association as, "An agency with 7,000 people giving birth to property rights, and then you've got, in the same agency, 300 or so people on the back end . . . acting as death squads, kind of killing property rights."
- e. After discussing the alleged fraud described in number 1, above, there was additional discussion by the attorneys about the role of the Circuit Court of Appeals for the Federal Circuit in remedying the due process deficits. The history of the AIA suggests that the appeal process was intended to "cure" any of the due process lapses of the PTAB. That was countered by a recent article that showed that, given the huge increase in patent appeals since the advent of the PTAB, the vast majority of appeals of IPR decisions are disposed of by the court, based upon local "rule 36" which allows the court to deal with an appeal with a single word, "affirmed," without any discussion of arguments by either side. While the decisions of the Federal Circuit Court are not imputable, the knowledge that there exists little likelihood of meaningful appeal has allowed the PTAB to make decisions with impunity.

¹ <u>https://www.justice.gov/usam/criminal-resource-manual-2404-hobbs-act-under-color-official-right</u>

My attorney friends felt that a constitutionally flawed agency court that had no meaningful opportunity for appeal except a Writ of Certiorari to the United States Supreme Court, would likely be found to fail to provide even the most limited semblance of "appellate review."

II. Manipulating Judicial Panels to Protect a Policy Bias is a Misrepresentation of Judicial Independence

The conversation then moved to a discussion of the practice, initiated by Undersecretary Lee, of "stacking" the panel of PTAB judges to achieve a particular policy point of view. **The question of judicial independence is not only a constitutional issue; it may also be seen as an unlawful misrepresentation.** There are at least three oral arguments in appeals to the Federal Circuit, in which USPTO attorneys described the practice which I reproduce here:

1. The first is from the oral argument before the Federal Circuit Court in Yissum Research Development Co. v. Sony Corp., where the USPTO attorney was quite frank in acknowledging that the Director selects judges for a reconfigured panel so as to achieve a decision opposite to that of the original panel:

> PTO: And, there's really only one outlier decision, the SkyHawke decision, and there are over twenty decisions involving joinder where the Judge Taranto: And, anytime there has been a seeming other-outlier you've engaged the power to reconfigure the panel so as to get the result you want? PTO: Yes, your Honor. Judge Taranto: The Director is not given adjudicatory authority, right, under § 6 of the statute that gives it to the Board? PTO: Right. To clarify, the Director is a member of the Board. But, your Honor is correct . . . Judge Taranto: But after the panel is chosen, I'm not sure I see the authority there to engage in case specific re-adjudication from the Director after the panel has been selected. *PTO:* That's correct, once the panel has been set, it has the adjudicatory authority and the . . . Judge Taranto: Until, in your view, it's reset by adding a few members who will come out the other way? *PTO:* That's correct, your Honor. We believe that's what Alappat holds.

2. In a subsequent oral argument — Nidec v. Zhongshan — the USPTO attorney was a bit less direct with his answer when asked the question of whether judges are selected to rule a certain way:

Judge Reyna: What kind of uniformity or certainty do we have in that where the PTAB can look at a prior decision and say well we don't like that, let's jump back in there and change that?

PTO: Well,

Judge Wallach: How does the Director choose which judge to assign to expand the panel?

PTO: Uh, that's provided, your Honor, by our standard operating procedure. And, the Chief Judge actually makes that decision. And, the judges are selected based on their technical and legal competency. And, over the years, many panels at the Board have been expanded. In fact if you looked at the thirty Judge Reyna: Are they selected on whether they're going to rule in a certain way? PTO: Uh, well, people can be placed on the panel . . . for example, the Director can place him or herself on the panel, and certainly the Director knows how they're going to rule. Nidec has not said and they say at their blue brief at page 43 that they don't challenge the independence of these judges on this panel. Um, these judges were not selected and told to make a particular decision. If judges could be told to make a particular decision, there would be no need to expand a panel in the first place.

3. A third occasion where the Federal Circuit noted the issue of panel-stacking was this past May in the en banc oral argument of WI-FI One v. Broadcom. During that oral argument, Judge Wallach noted that on the list of "shenanigans" — see the Supreme Court's Cuozzo decision for more context on the "shenanigans" reference — was the Director appointing judges to come out the way that the Director wanted a case to be decided on re-hearing:

> Judge Wallach: No, no, no . . . according to the Government, it's not individual panels —it's the Director. Because, on the list of shenanigans, the Director, if the Director doesn't like a decision, and someone seeks an expanded panel, can appoint judges who take a different position which is more in line with what the Director wants. So, in the long run, what you're really saying is, it's the Director who decides it, as opposed to this court.

Later in the oral argument, Judge Wallach would ask the attorney for the opposing side similar questions :

Judge Wallach: The situation I described to your esteemed colleague where in effect the Director puts his or her thumb on the outcome . . . shenanigan or not? It's within the written procedures.

Attorney: So, your hypothetical is the Director stacks the Board? Judge Wallach: Yeah, more than a hypothetical, it happens all the time. It's a request for reconsideration with a larger panel.

Attorney: That's within the Director's authority. The make-up of the Board to review the petition is within the Director's authority. Whether that rises to the level of shenanigans or not . . .

Judge Wallach: Aren't there fundamental rule of law questions there... basic things like predictability and uniformity and transparency of judgments and neutrality of decision makers? And don't we review that kind of thing?

- 4. Whatever the rationale of Ms. Lee for the "shenanigans," the principle of an independent judiciary is tied directly to transparency and fairness. Since the neutrality of decision makers represents a fundamental expectation of any litigant in an American court (either Article I or Article III judges), the issue is that this is a hearing in an American court that reflects the basic standards of the judiciary as articulated in Department of Commerce 2015 Summary of Ethics Rules. The Ethics Rules begin with this statement, "As an employee of the U.S. Department of Commerce, you have been placed in a position of trust and are held to a high standard of ethical conduct. You not only have an obligation to perform your duties to the best of your abilities but also to familiarize yourself with Government ethics rules and policies and to comply with applicable restrictions...."² To provide a hearing that meets the reasonable expectations of the litigants that the hearing will be fairly conducted is inherent. To fall below that standard in a process that exacts money, or other property "under the color of official right," is unlawful.
- 5. A further concern is that the judges all tacitly approved of the "shenanigans" by the director, since no one reported it to the "appropriate authority" as required by the Department of Commerce Ethics Rules 11 and 14 and by the American Bar Association Rule 8.3.

The Killing Field

Acting Director Matal, in a recent speech before a group of inventors you were quoted as saying, **"It kills us to see a small inventor being ripped off."** While I believe those sentiments to be honest, it is difficult to reconcile the sincerity of those comments with the history of adversarial practices by the PTAB towards "small inventors" which have been continuously "ripped off" since the passing of the AIA, for which you are credited as being the principal staff drafter and negotiator. Since its inception, the PTAB has had the dubious distinction of being labeled the "killing field" of patents. It has rendered thousands of once valuable patents developed by "small inventors" virtually worthless, invalidating all or some of the claims of more than 80% of issued patents³ reviewed by IPR and over 97% of patents undergoing CBM.⁴

² <u>http://2010-2014.commerce.gov/sites/default/files/documents/2015/january/commerce-summary_of_ethics_rules-2015_0.pdf</u>

³ <u>https://www.uspto.gov/sites/default/files/documents/AIA%20Statistics_March2017.pdf</u>

⁴ Kevin Madigan and Adam Mosoff, "Turning Gold to Lead: How Patent Eligibility Doctrine Is Undermining U.S. Leadership In Innovation," George Mason Law & Economics Research Paper No. 17-16, p. 16, https://papers.ssrn.com/sol3/cf_dev/AbsByAuth.cfm?per_id=345663, (posted Mar. 30, 2017).

On May 22, 2017, I was copied on a letter sent to Commerce Secretary Wilbur Ross and several other government officials from two concerned Voip-Pal shareholders, one of which is an attorney. The letter raised valid concerns regarding the lack of public disclosure of then USPTO Director Michelle Lee's financial holdings, specifically with regard to any stock or options holdings of her former employer Google or any other Silicon Valley company. Shortly thereafter, we saw the abrupt resignation of Michelle Lee as Director.

The issue of her potential stock holdings is vitally important, since the unusually high rate of claims cancelled by the PTAB overwhelmingly benefits Silicon Valley companies, including Ms. Lee's former employer Google. Did Ms. Lee incur any direct financial benefit from the invalidation of so many patents during her tenure at the USPTO? It is important to know if rigging of the judges has ever resulted in personal financial gains for the Director or anyone else involved in those decisions.

6. A similar ethical lapse seems to have occurred with respect to the recusal of judges. The specific concerns addressed in the conversations are ones that I shared in an earlier letter:

Based on the available information that is available, Voip-Pal has determined that two of the assigned judges either represented Apple (the Petitioner) or worked in a law firm which has represented Apple in patent litigation. Judge Stacy Margolies represented Apple in a 2011 patent litigation case and Judge Barbara Benoit was a principal at Fish & Richardson, a law firm which has represented Apple in patent litigation, including a case before the Patent Trial and Appeal Board (PTAB). The third judge, Lynne Pettigrew, was employed by AT&T for a period of eight years. While AT&T was not directly involved in the IPR's considered by the first panel, they were, at that time, a named party in a lawsuit filed by Petitioner in Federal District Court in Nevada pertaining to the patents being reviewed in the IPR. They subsequently filed three IPR's against the patents. Thus it appears that each of the judges may have had a potential bias, but there no way of ascertaining whether the problem is an appearance or a reality.

7. There is also a potential of bias on the part of the administrator, Undersecretary Lee, who, prior to becoming the Director of the USPTO, was Deputy General Counsel and Head of Patents and Patent Strategy for Google, which is also a defendant in the federal court action that is considering these patents. Given her position as the head of the USPTO, which now includes the judicial arm, the PTAB, I request that she be asked to provide the financial disclosures that are contemplated by 28 USC§455 and that she consider whether "[s]he, individually or as a fiduciary, or [her] spouse or minor child residing in h[er] household, has a financial interest in the subject matter in controversy or in a party to the proceeding." For example, it seems likely that her long tenure at Google resulted in her owning a number of Google shares and/or options, which may create a circumstance where she should "disqualify h[er]self (acting as an administrator over a judicial system) in any proceeding in which h[er] impartiality might reasonably be questioned."

8. In the case of Voip-Pal, there were changes made to the panel, as all three judges were replaced after the denial for the Unified Patents petition and the institution of the first two Apple petitions:

a. UNIFIED PATENTS INC. Case IPR2016-01082, challenging Patent 8,542,815, institution denied, 11/18/2016.

b. APPLE INC., Case IPR2016-01201, challenging Patent 8,542,815, instituted 11/21/2016.

c. APPLE INC., Case IPR2016-01198, challenging Patent 9,179,005, instituted 11/21/2016

d. APPLE INC., IPR2017-01399, challenging Patent 8,542,815, filed 5/25/2017

e. APPLE INC., IPR2017-01398, challenging Patent 9,179,005, filed 5/25/2017

f. AT&T SERVICES, INC., Case No. IPR2017-01382, challenging Patent 8,542,815 filed 5/ 24/2017

g. AT&T SERVICES, INC., Case No. IPR2017-01383, challenging Patent 9,179,005 filed 5/ 24/2017

h. AT&T SERVICES, INC., Case No. IPR2017-01384, challenging Patent 9,179,005 filed 5/ 24/2017

There was no reason given for the changes. However, as the new panel did not revisit the earlier institution decisions, Voip-Pal must assume that these changes had something to do with maintaining the Director's "Policy Position," as in the three earlier circuit court oral arguments I quoted. Because of the serious consequences associated with RICO violations and its potentially criminal liability implications, I ask you both to please consider taking the steps necessary to change these unfair and unjust PTAB and IPR procedures which have become the "killing field" of thousands of valid patents.

As a shareholder of Voip-Pal, I can't help but ask what chance a small company, with limited financial resources, has of successfully defending itself against eight nearly identical IPR's aimed at two patents in the same family, initiated by such giants as Apple and AT&T. Will Voip-Pal and other small companies in similar situations ever be able to receive a fair hearing on the technical merits of their patents? Do you fully understand the financial harm inflicted daily on the "small inventor" by these giant corporations which use IPR's and the PTAB as a weapon against them to run them out of business and eliminate fair competition?

Director Matal, you recently encouraged inventors to engage their elected officials and push the message. You said Congress is listening and is very concerned. I am appealing to you directly and hope you are also listening and concerned. It is in your power as acting Director to ensure the IPR process is fair and carried out purely on technical merits. It is within your power to take corrective actions against these unjust practices that have repeatedly "ripped off" the small inventor for the past five years.

Respectfully yours,

The E. Sang

Dr. Thomas E. Sawyer

CC: The President of the United States Steven Mnuchin, Secretary of the Treasury Wilbur Ross, Secretary of Commerce Jeff Sessions, Attorney General of the United States Christopher Wray, Director of the FBI The Chief Justice of the United States Justice Thomas, The Supreme Court of the United States Justice Kennedy, The Supreme Court of the United States Justice Ginsberg, The Supreme Court of the United States Justice Breyer, The Supreme Court of the United States Justice Alito, The Supreme Court of the United States Justice Kagan, The Supreme Court of the United States Justice Sotomayor, The Supreme Court of the United States Justice Gorsuch, The Supreme Court of the United States Honorable Sharon Prost, Chief Judge, United States Court of Appeals for the Federal Circuit Honorable Timothy B. Dyk, United States Court of Appeals for the Federal Circuit Honorable Richard G. Taranto, United States Court of Appeals for the Federal Circuit Honorable Gloria M. Navarro, Chief Judge, United States District Court, District of Nevada (Voip-Pal.com Inc. v. Apple Inc. Case No. 2:2016cv00260, Voip-Pal.com v. Twitter Inc., Case No. 2:2016cv02338, Voip-Pal.com Inc. v. Verizon Wireless Services LLC et al., case number 2:16-cv-00271) Honorable Richard F. Boulware II, United States District Court, District of Nevada (Voip-Pal.com Inc. v. Apple Inc. Case No. 2:2016cv00260, Voip-Pal.com Inc. v. Twitter Inc., Case No. 2:2016cv02338, Voip-Pal.com Inc. v. Verizon Wireless Services LLC et al., case number 2:16-cv-00271) Andrei Iancu, Nominee, Director of the USPTO Judge Josiah Cocks, Patent Trial and Appeal Board Judge Jennifer Meyer Chagnon, Patent Trial and Appeal Board Judge John Hudalla, Patent Trial and Appeal Board Office of the Solicitor General of the United States US Senator Orrin Hatch, Utah US Senator Mike Lee, Utah US Senator Ed Markey, Massachusetts US Senator Mitch McConnell, Kentucky, Senate Majority Leader US Senator Chuck Schumer, New York, Senate Minority Leader US Senator Chuck Grassley, Iowa US Senator Marco Rubio, Florida US Senator Maria Cantwell, Washington US Senator Mike Crapo, Idaho US Senator James Risch, Idaho US Senator Jeff Flake, Arizona US Senator John McCain, Arizona US Senator Patrick Leahy, Vermont US Senator Chris Coons, Delaware

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